

Madawaska Valley

Association For

Community Living

**POLICY: INDIVIDUALIZATION OF SUPPORT**

**PAGES: 1**

**REVISED: JULY 11, 2019**

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**CATEGORY: SERIVCE DELIVERY**

The Madawaska Valley Association for Community Living is committed to facilitating people we support to participate in various activities in the community, including work, recreation and social, cultural and religious events as identified in their Individual Support Plan (ISP) and Individual Service Agreement (ISA). All persons purchasing service from MVACL will have an ISA and an ISP.

The Individual Service Agreement outlines the services that will be purchased from MVACL and the cost of those services. The ISA will be reviewed by the supported person and MVACL prior to receiving services and then on an annual basis.

The Individual Support Plan is a personalized plan that outlines and prioritizes the level of support required as well as responsibilities and risks for all areas of the supported person’s life including:

* Health Promotion, Safety & Security
* Religious/Cultural Involvement
* Employment & Volunteer Work
* Community, Recreation, Social, Leisure
* Education
* Financial

The ISP will include goals, preferences and needs that the supported person wishes to address. Full-time support staff and the supported person are required to complete an ISP annually using the ISP template developed by MVACL. ISPs are living documents and are used to guide the day-to-day support of each person receiving services from MVACL.